

		<h2 style="text-align: center;">Warranty Request Form</h2>		Warranty Reference Number:	
Dealer/Distributor Details		Replacement Part:	Labor Credit:	Part Credit:	Ship to address for warranty part:
		*If shipping to different location than Dealer/Distributor*			
Dealer/Distributor Name					
Address					
City-State-Zip					
Phone Number					
Email					
Product Details					
Original Invoice/PO/Sales Order Number (Choose One):					
Item	Part Number		Description of Problem(s):		
Technical Info - Must be filled out for full warranty replacement.					
*Only needed for burner and valve issues or problems*				*Required Tools: Digital Multimeter & Manometer*	
Burner/Valve System:				Application: Residential      Commercial	
Gas Type	NG:	LP:	Water Col. Pressure: IN:      OUT:		
MVQMK	MV's at THTP/TP:		MV's at Pilot:		MV's In Operation:
EIS Indoor/Outdoor	Incoming Voltage (AC):		Outgoing Voltage (AC):		TH & TR Voltage (AC):
MMVKR	MV's from thermocouple:		Time of millivolt dropout:		
SPQMKN	MV's from thermocouple:				
MVKEI (DC Voltage)	Battery Pack Voltage:	Voltage to valve:	ORNG Wire	GRN Wire	Ohms: ORNG Wire      GRN Wire
	Continuity on wire harness: Y    N      Continuity pilot sensor to sensor connector: Y    N				
	Verified Ground from Pilot to Hood Connector: Y    N      Continuity pilot Ignitor to ignitor connector: Y    N				
Please send this form and pictures/videos to <a href="mailto:customerservice@grandcanyongaslogs.com">customerservice@grandcanyongaslogs.com</a>					
For the best assistance; please call, while you are with the parts, into Grand Canyon Technical Support at 602-344-4217, we are open Mon-Fri 7 am- 5 pm MST.					